



Project Details

Location:
Calgary, Alberta, Canada

Ross & Baruzzini was retained to update the Airport Information Technology Plan (AITP) for the Calgary Airport Authority. The purpose of the ATP was to identify a long range systems strategy that compliments the anticipated grown of the airport and ties in the current Airport Master Plan. As a companion effort to the AITP, the Authority requested an assessment of their current IT Governance and Risk Management processes and procedures to establish a baseline for future planning efforts.

The scope of work included:

- Conducting stakeholder interviews to gather existing operational and field conditions
- Creating an AITP to identify current and future systems issues for the next five years and beyond
- Developing high level analysis of revenue potential
- Identifying and document technological changes and trends in information technology and aviation for the next five years relative to the AITP
- Preparing an assessment on the current and future initiatives:
 - Strategy and Planning
 - Technology Trends
 - Organizational Performance
 - Governance
 - Risk and Security
 - Information Privacy
 - E-Business
 - System Availability
 - Legal Issues
- Conducting life-cycle review of all systems
- Providing recommendations to improve overall customer relations and service satisfaction
- Preparing detailed operational plan to address ongoing maintenance issues of systems and services